

# The End of CareDash

Several months ago there were statements on the listservs about CareDash referring potential patients to other than the ones requested by the patient. The complaints did not fall on deaf ears. The Clinical Social Work Association (CSWA), along with other stakeholders, were able to get this stopped. Here is the announcement from the CSWA. *Jay E. Korman, MSW, LCSW, BC-TMH, Member-At-Large (Met Chapter).*

CSWA: The End of CareDash

February 2, 2023

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As you will recall, last August there was an attempt by a company called CareDash, in connection with BetterHelp, that attempted to co-opt our practices by getting all our NPI numbers and sending potential patients to clinicians that were on the CareDash panel and directing them away from any clinician that was not on their panel. Their information was incorrect and harmful to many CSWA members.

As a result of CSWA's immediate response, and those of other mental health organizations, BetterHelp removed its name from the project and CareDash changed the most egregious procedures they had in place. CSWA talked with Bloomberg News and sent information to numerous news outlets. Our members sent hundreds of Legislative Alerts to members of Congress and state legislators. Many of our members also filed complaints with the Attorneys General in their state. CSWA spoke with the Federal Trade Commission about the threat this represented to our practices.

Yesterday it was announced that CareDash and the company which ran it, NuFit, Inc., have ceased operation. CareDash and NuFit no longer have websites. We thank all members who participated in this effort and hope it will serve as a warning to other companies who attempt to take over our practices.